

ECT Act Information

1 Full name and legal status

Evaluate Assessment Solutions (Pty) Ltd
Company Registration No 2004/007490/07

2 Physical address and telephone number

28 Mopane Lodge, Fourways Gardens, Fourways, Johannesburg
Tel: (011) 465 4832

3 Website and e-mail address

Website: www.evaluate.co.za
Enquiries: solutions@evaluate.co.za

4 Membership of self-regulatory bodies

Not applicable

5 Office bearers

Executive Chairman: P D van den Heever

Business Development Director: W.B. Kok

6 Physical Address - legal service of documents

28 Mopane Lodge, Buffalo Thorn Rd, Fourways Gardens 2196

7 Description of main characteristics of goods or services

Resellers and Consultants.

8 Fees and Costs

The costs associated with the access and use of content, products and services available on the Evaluate website are as follows:

- 1 General website content – free;
- 2 Products: Obtainable via email at solutions@evaluate.co.za
- 3 Services: Obtainable via email at solutions@evaluate.co.za

Prices quoted are subject to exchange rate fluctuations. Any quotation is accordingly subject to the ruling exchange rate on the date of order and the quotation may vary accordingly.

9 Access to, saving and printing of terms

Terms specific to certain products and / or services may be printed and saved in the following manner:

- a. Printing: open the web page that details the terms and click on the print option available on the browser toolbar; and
- b. Saving: open the web page that details the terms and click on the [File] option available on the browser toolbar, select [Save As...] and save the page as a .htm or .html file. ALTERNATIVELY, copy and paste the terms to another format such as MS Word (.doc) and save accordingly.

10 The manner of payment:

Evaluate will periodically provide the customer with an account that constitutes a statement of the services rendered and an invoice for the amounts payable by the customer. The account will contain information of the various payment options that the customer may use to pay the relevant account. The website may also contain the basis of payment for a particular product.

11 Terms of agreement

The information, goods and / or services advertised on the Evaluate website are NOT an offer but merely and invitation to do business;

By selecting goods and / or services and by submitting the necessary payment and / or delivery information, the User makes an offer to Evaluate, which offer may be accepted and / or declined at Evaluate's sole and absolute discretion;

A binding agreement between the User and Evaluate for the sale of goods or the provision of services is only concluded upon Evaluate's acceptance of the User's offer detailed above;

Evaluate's acceptance or refusal of an offer will be communicated to the User within a reasonable time from receipt of the User's offer by Evaluate and delivery of goods shall be construed as acceptance of such an offer; and

Agreements for the sale of goods and / or the provision of services shall be deemed to have been concluded in Fourways.

For other terms see:

[http://www.evaluate.co.za/Standard Terms and Conditions](http://www.evaluate.co.za/Standard_Terms_and_Conditions)

11 Time in which services will be rendered

Less than 14 working days for off-the-shelf goods and services ordered via the website. Bespoke solutions will be dependent upon the complexity of the solution.

12 How consumers can access a full record of the transaction

By email at solutions@evaluate.co.za

13 Return, exchange and refund policy

Defective Software CD's may be returned for replacement if they are found to be incapable of loading the software onto the User's computer, provided such defect is reported within 14 calendar days of the User becoming aware of the defect.

14 Minimum duration of the agreement

Not applicable

15 Cooling off period

Not applicable unless required by statute